Bidder Manual for

Online Payment

in eProcurement Portal

(Tender Fee, EMD & others)

1. Important Note

<u>Please read the instructions below before proceeding for online payment</u>

NIC has made an arrangement with the State Bank of India for providing its online payment gateway services through State Bank Multi Option Payment System (SBMOPS) in the eProcurement portal (GePNIC$^©$) for receipt of the Tender Fee, Earnest Money Deposit (EMD) and others as well as the refund of Tender Fee, EMD, etc as per pre-defined policies/procedures.

1. Prior to the initiation of online payment in the portal:

   - Bidders are advised to check Exemption details and are to be ready with corresponding exemption certificate which need to be uploaded in the portal.

   - Bidders are also advised to be ready with necessary bank guarantee if any.

   - The fee exemption may be there for Tender Fee or EMD or for both as indicated in the NIT / Tender document.

   - The bidder may be allowed to submit the Bank Guaranty against EMD. The details of exemption will be indicated in the NIT / Tender Document.

   - The Total Amount to be paid has to be calculated taking into account the Tender Fee Exemption and EMD Fee Exemption. The Total amount to be calculated as follows :-

     Tender Fee (A) = Actual Tender Fee – Tender Fee Exemption if any

     EMD (B) = Actual EMD – EMD Exemption if any

     Total Amount to be paid = Tender Fee (A) + EMD (B) + Other Fees if any

   - **The Total Amount has to be paid in a Single Transaction.**

   - Bidders are also advised to check their account transaction limit, transaction approval requirements etc prior to initiation of online payment.

2. The online payment gateway facilitates two modes of payment Net Banking (SBI and 61 other banks) as well as NEFT/RTGS Challan Mode payment.

3. For timely bid submission, payment through Net Banking option may be used as payment gateway provides speedy response to the eProcurement portal.

4. Bidder may avail NEFT/RTGS Challan Mode if any transaction limit is there in using Net Banking. However, NEFT/RTGS Challan Mode will take considerable time to report about the successful payment of the Challan to the eProcurement portal.

5. Bidders are advised that payment (Tender Fee, EMD, etc) should be made at least 2 days in advance, before the tender closing date/time to avoid last-minute hassles.

6. As soon as the payment status is updated as '**Success**' on the eProcurement Portal, the bidder will be allowed to freeze the bid which concludes bid submission process. For getting speedy payment response as success, bidder can avail both payment modes viz. Internet bank (SBI / Other Banks) and NEFT/RTGS Challan. As soon as first successful status is received in the eProcurement portal, bidder can Freeze the bid. If any other payment made by the bidder through other modes will be refunded by the Bank as per SBI MOPS policy.

7. After making a successful payment, if the bidder didn't complete the bid submission process or Freeze the bid by following due process, such bid will be considered as invalid and the total Fee/Amount (Tender Fee, EMD etc) paid will be automatically refunded to the bidder's account on the completion of Bid Opening (Technical Bid Opening) process by the Tender Inviting Authority.

8. If the bidder withdrew its bid within due date & time then also the bid will be considered as invalid bid. In such cases, Total Fee/Amount (Tender Fee, EMD etc) will be automatically refunded to bidders account on the completion of Bid Opening (Technical Bid Opening) process by the Tender Inviting Authority.

2. Online Payment with Tender Fee / EMD Exemption

If the bidder is eligible for Tender Fee Exemption then the bidder has to select "Yes" in the following screen.

If the bidder is eligible for EMD Exemption then the bidder has to select "Yes" in the following screen.

BID SUBMISSION

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online EMD payment.

Are you submitting EMD through BG/ST or Exempted from EMD payment: ○ Yes ● No

Next

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online EMD payment.

Are you submitting EMD through BG/ST or Exempted from EMD payment: ● Yes ○ No

If yes, Provide the exemption type: ● Percentage ○ Fixed

Percentage/Amount* 100

Actual EMD amount in ₹ : 12,50,000

Only pdf,jpg files are permitted to upload.

Upload EMD exemption document:*

Next

The Exemption Process is explained with example in the following section.

In a Tender for E.g. Tender Fee is Rs. 2,950/- (Including GST), EMD Amount is Rs. 12,50,000/- and department has permitted EMD Exemption in that Tender.

> **At present bidder can avail Full EMD exemption or partial EMD exemption based on their eligibility as per norms**

The following e.g shows how to avail the full EMD exemption:

To avail EMD exemption for full amount, bidder should follow the steps as below:

BID SUBMISSION

My Tenders ➜ EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online EMD payment.

Are you submitting EMD through BG/ST or Exempted from EMD payment: ○ Yes ● No

Next

Select 'Yes' for claiming exemption from EMD payment

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online EMD payment.

Are you submitting EMD through BG/ST or Exempted from EMD payment: ● Yes

If yes, Provide the exemption type: ● Percentage ○ Fixed

Select Exemption Type as Percentage

Percentage/Amount* 100

Actual EMD amount in ₹ : 12,50,000

Enter Percentage of Exemption claimed

Only pdf,jpg files are permitted to upload.

Upload EMD exemption document:*

Next

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online

Are you submitting EMD through

EMD Payment

EMD amount to be paid after exemption: ₹ 0.00

Please check Total amount payable after exemption as automatically calculated by the system

Only pdf,jpg files are permitted to

Next

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online EMD payment.

Are you submitting EMD through BG/ST or Exempted from EMD payment: ◉ Yes ○ No

If yes, Provide the exemption type: ◉ Percentage ○ Fixed

Percentage/Amount* 100

Actual EMD amount in ₹ : 12,50,000

Only pdf,jpg files are permitted to upload.

Upload EMD exemption document:*   Documents_Bidder\EMD_Exemption.pdf

Upload exemption certificate

Digitally sign the document

Next

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online

Are you submitting EMD through

File Message ✕

ⓘ File signed successfully.   s... Please wait

OK

Only pdf,jpg files are permitted to upload.

Documents_Bidder\EMD_Exemption.pdf

Upload   mption document:*

File Signed Successfully

Next

Click "Next" button to proceed further

1. Check the Exemption details and Edit if required

2. Please check Tender Fee and EMD to be paid online before proceeding further.

3. Once confirmed, click 'Pay online'

BID MANAGEMENT

User Management
- My Accounts
- My Documents

Auction Management
- My Auctions
- Live Auctions
- View Auction History

Bid Management
- Search Active Tenders
- My Tenders
- Clarification
- My Active Bids
- Bid Opening (Live)
- Short fall Documents
- Online Payment Status
- My Bids History
- Short Fall Documents History
- Archived Clarification
- Tender Status
- My Withdrawn Bids

Offline/OnLine Payment Confirmation

Organization Chain : NIC||NIC Contracts

Tender Reference Number : PW3/23401/18

Tender ID : 2018_LSGD_204397_1

Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING

Bid Payment Details

S.No	Fee Type	Actual Fee	Exempted Fee	Fee To Be Paid
1	Tender Fee	2,950.00 (INR)	0.00	2,950.00 (INR)
2	Emd Fee	12,50,000.00 (INR)	12,50,000.00	0.00 (INR)

Portal Alert :
- Beyond this stage, you will not be able to edit Fee or Exemption details.
- Please confirm that the exemption and amount to be paid are correct.

I hereby confirm that the above payment details are correct.

[Back] [Confirm to Pay]

1. Please check Tender Fee and EMD to be paid online again. If there is any mistake, click on 'Back' to correct the same.

2. **_Warning:_** By Clicking on the "Confirm to Pay" button, system will redirect to SBI MOPS payment Gateway page and bidder cannot modify/change the payment to be made online under any circumstances. Please Click on 'Confirm to Pay' button only if all details are correct.

OnLine Payment Gateway

Organization Chain : NIC||NIC Contracts

Tender Reference Number : PW3/23401/18

Tender ID : 2018_LSGD_204397_1

Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING

Bid Payment Details

Fee Type	Actual Fee	Exempted Fee	Fee To be Paid
Tender Fee	2,950.00	0.00	2,950.00
Emd Fee	12,50,000.00	12,50,000.00	0.00
Total Fee			2,950.00

Choose Payment Option

○ SBI MOPS

Selected Payment Gateway is SBI MOPS

Click here to proceed further

Back   Submit

BID MANAGEMENT

User Management
- My Accounts
- My Documents

Auction Management
- My Auctions
- Live Auctions
- View Auction History

Bid Management
- Search Active Tenders
- My Tenders
- Clarification
- My Active Bids
- Bid Opening (Live)
- Short fall Documents
- Online Payment Status
- My Bids History
- Short Fall Documents History
- Archived Clarification
- Tender Status
- My Withdrawn Bids

OnLine Payment Gateway

Payment Verification

Organization Chain : NIC||NIC Contracts

Tender Reference Number : PW3/23401/18

Tender ID : 2018_LSGD_204397_1

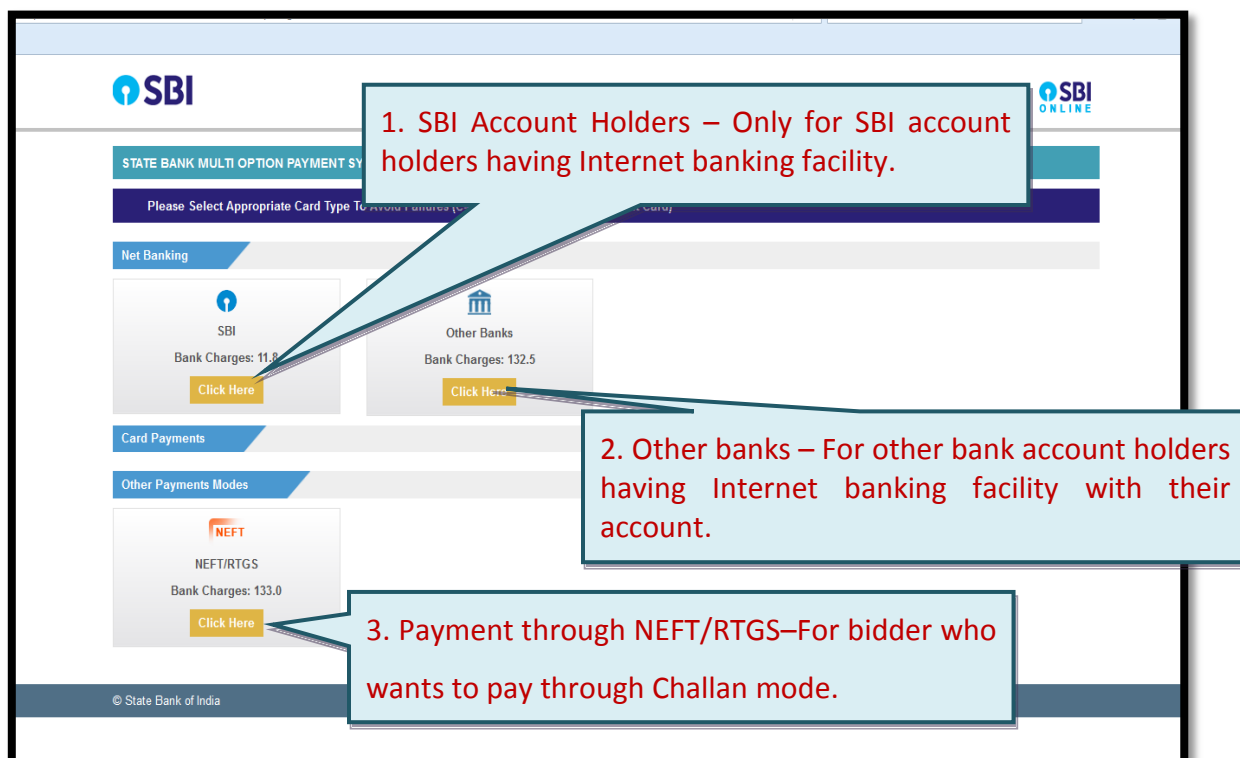Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING

Pay Model : SBI MOPS

✓ **Terms And Conditions.**
- You are being redirected to the SBI MOPS site.
- You have to complete the transaction with in the session time which is approximately 15 minutes.
- Money once transferred towards tender fee shall not be refunded at any point of time. This is applicable even in case you have not completed the tender process.
- Once payment is successfully completed, you will be automatically redirected back to e-Procurement site.
- It is the responsibility of the Individual to ensure that the payment is successfully completed and eProcurement system is not responsible for any malfunctions in the Bank payment gateway.
- please take print screen for bank acknowledgement page.

Back   Submit

Read all the Terms & Condition of SBI MOPS and click on "Submit"

1. SBI Account Holders – Only for SBI account holders having Internet banking facility.

2. Other banks – For other bank account holders having Internet banking facility with their account.

3. Payment through NEFT/RTGS–For bidder who wants to pay through Challan mode.

For detailed payment procedure using the selected mode, please refer to the corresponding payment process as mentioned in the relevant section of this document.

3. Payment of EMD through Bank Guarantee

In a Tender for E.g. Tender Fee is Rs. 2,950/- (Including GST), EMD Amount is Rs. 12,50,000/- and department has permitted payment of EMD through Bank Guarantee in that Tender like :

> **At present bidder can pay full or partial EMD through BG**

The following e.g. shows how to avail the full EMD payment through BG:

To Pay the EMD amount through Bank Guarantee, bidder should follow the steps as below:

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online EMD payment.

Are you submitting EMD through BG/ST or Exempted from EMD payment: ◉ Yes ○ No

If yes, Provide the exemption type: ◉ Percentage ○ Fixed

Percentage/Amount* [100]

> **1.** Select exemption type as percentage

amount in ₹ : 12,50,000

> **2.** Enter exemption value as 100 mandatorily

EMD exemption document:*

Next

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online

Are you submitting EMD through

EMD Payment ✕

EMD amount to be paid after exemption: ₹ 0.00

Only pdf,jpg files are permitted to u

> EMD amount to be paid online will be Rs. 0.00 due to BG submission

Next

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online EMD payment.

Are you submitting EMD through BG/ST or Exempted from EMD payment: ● Yes ○ No

If yes, Provide the exemption type: ● Percentage ○ Fixed

Percentage/Amount* 100

Actual EMD amount in ₹ : 12,50,000

Only pdf,jpg files are permitted to upload.

Documents_Bidder\EMD_Exemption.pdf

Upload EMD exemption document:*

Upload Bank Gurantee Document

Digitally sign the document

Next

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online

Are you submitting EMD through

File S | Message ✕

ⓘ File signed successfully.

OK

s... Please wait

Only pdf,jpg files are permitted to upload.

Documents_Bidder\EMD_Exemption.pdf

Upload   mption document:*

File Signed Successfully

Next

My Tenders → EMD Exemption

If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option **Yes** and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.

Select **No** for proceeding for Online EMD payment.

Are you submitting EMD through BG/ST or Exempted from EMD payment: ● Yes ○ No

If yes, Provide the exemption type: ● Percentage ○ Fixed

Percentage/Amount* 100

Actual EMD amount in ₹ : 12,50,000

Only pdf,jpg files are permitted to upload.

Upload EMD exemption document:*   Documents_Bidder\EMD_Exemption.pdf

Click "Next" button to proceed further

Next

Organisation Chain : NIC Org||NIC_Dept
Tender Reference Number : BHE/PW/PUR/KNT-BLE/469
Tender ID : 2020_NIC_68439_1
Tender Title : Tender for Collection of materials from BHEL/ Clients Stores/ Storage Yard

Bid Process List

S.No	Bid Process	Action
1	GTE Details	▶
2	Profile	✔
3	Avail Preferential Bidder Option	▶

Bid Payment Details

S.No	Fee Type	Actual Fee	Exempted Fee	Fee To Be Paid	Paid Fee	Edit Exemption
1	Tender Fee	2,950 (INR)	0.00	2,950 (INR)	0.00	✎
2	Emd Fee	12,50,000 (INR)	12,50,000 (INR)	0.00	0.00	✎

Pay Online   **Encrypt& ...ad**

1. Check the Exemption details corresponding to BG and Edit if required

2. Please check Tender Fee and EMD to be paid online before proceeding further.

3. Once confirmed, click 'Pay online'

BID MANAGEMENT

🔸 Offline/OnLine Payment Confirmation

Organization Chain : NIC||NIC Contracts

Tender Reference Number : PW3/23401/18

Tender ID : 2018_LSGD_204397_1

Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING

Bid Payment Details

S.No	Fee Type	Actual Fee	Exempted Fee	Fee To Be Paid
1	Tender Fee	2,950.00 (INR)	0.00	2,950.00 (INR)
2	Emd Fee	12,50,000.00 (INR)	12,50,000.00	0.00 (INR)

Portal Alert :
- Beyond this stage, you will not be able to edit Fee or Exemption details.
- Please confirm that the exemption and amount to be paid are correct.

I hereby confirm that the above payment details are correct.

Back   Confirm to Pay

1. Please check Tender Fee and EMD to be paid online again. If there is any mistake, click on 'Back' to correct the same. Once confirmed, click 'Pay online'

2. **_Warning:_** By Clicking on the "Confirm to Pay" button, system will redirect to SBI MOPS payment Gateway page and bidder cannot modify/change the payment to be made online under any circumstances. Please Click on 'Confirm to Pay' button only if all details are correct.

OnLine Payment Gateway

Organization Chain : NIC||NIC Contracts

Tender Reference Number : PW3/23401/18

Tender ID : 2018_LSGD_204397_1

Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING

Bid Payment Details

Fee Type	Actual Fee	Exempted Fee	Fee To be Paid
Tender Fee	2,950.00	0.00	2,950.00
Emd Fee	12,50,000.00	12,50,000.00	0.00
Total Fee			2,950.00

Choose Payment Option

⦿ SBI MOPS

Selected Payment Gateway is SBI MOPS

Click here to proceed

Back   Submit

BID MANAGEMENT

User Management
- My Accounts
- My Documents

Auction Management
- My Auctions
- Live Auctions
- View Auction History

Bid Management
- Search Active Tenders
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- Clarification
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- My Bids History
- Short Fall Documents History
- Archived Clarification
- Tender Status
- My Withdrawn Bids

OnLine Payment Gateway

Payment Verification

Organization Chain : NIC||NIC Contracts

Tender Reference Number : PW3/23401/18

Tender ID : 2018_LSGD_204397_1

Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING

Pay Model : SBI MOPS

✓ **Terms And Conditions.**
- You are being redirected to the SBI MOPS site.
- You have to complete the transaction with in the session time which is approximately 15 minutes.
- Money once transferred towards tender fee shall not be refunded at any point of time. This is applicable even in case you have not completed the tender process.
- Once payment is successfully completed, you will be automatically redirected back to e-Procurement site.
- It is the responsibility of the Individual to ensure that the payment is successfully completed and eProcurement system is not responsible for any malfunctions in the Bank payment gateway.
- please take print screen for bank acknowledgement page.

Back   Submit

Read all the Terms & Condition of SBI MOPS and click on "Submit"

1. SBI Account Holders – Only for SBI account holders having Internet banking facility.

2. Other banks – For other bank account holders having Internet banking facility with their account.

3. Payment through NEFT/RTGS–For bidder who wants to pay through Challan mode.

*For detailed payment procedure using the selected mode, please refer to the corresponding payment process as mentioned in the relevant section of this document.*

4. Payment through Net Banking

4.1 SBI Account Holders

This option is to be used only by the SBI account holders having Internet banking facility.

SBI Account Holders – Only for SBI account holders having Internet banking facility.

Enter Internet banking Login ID and Password and Click on Login
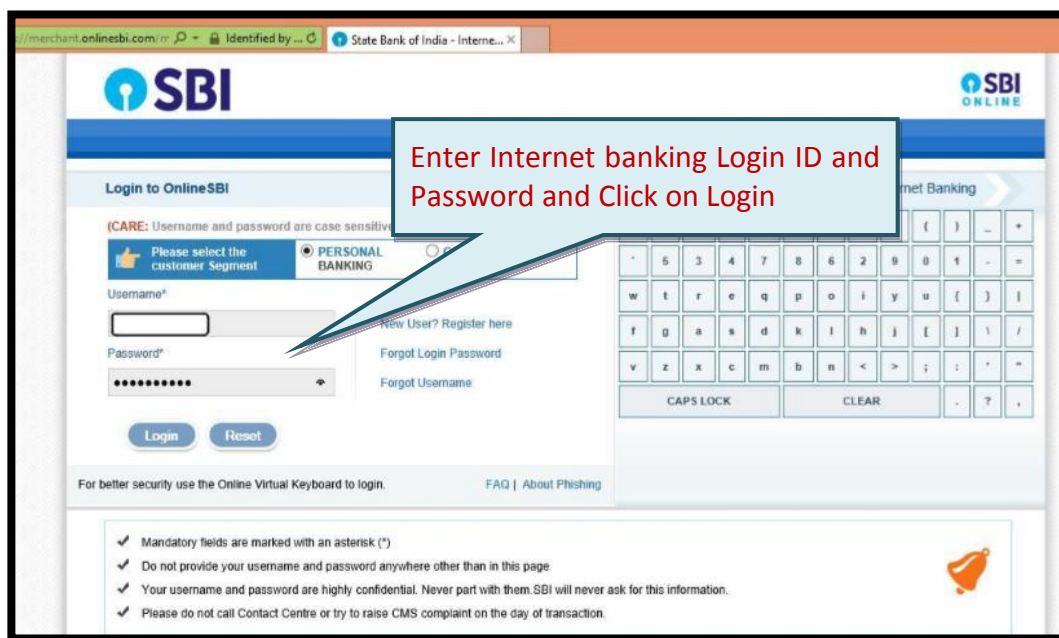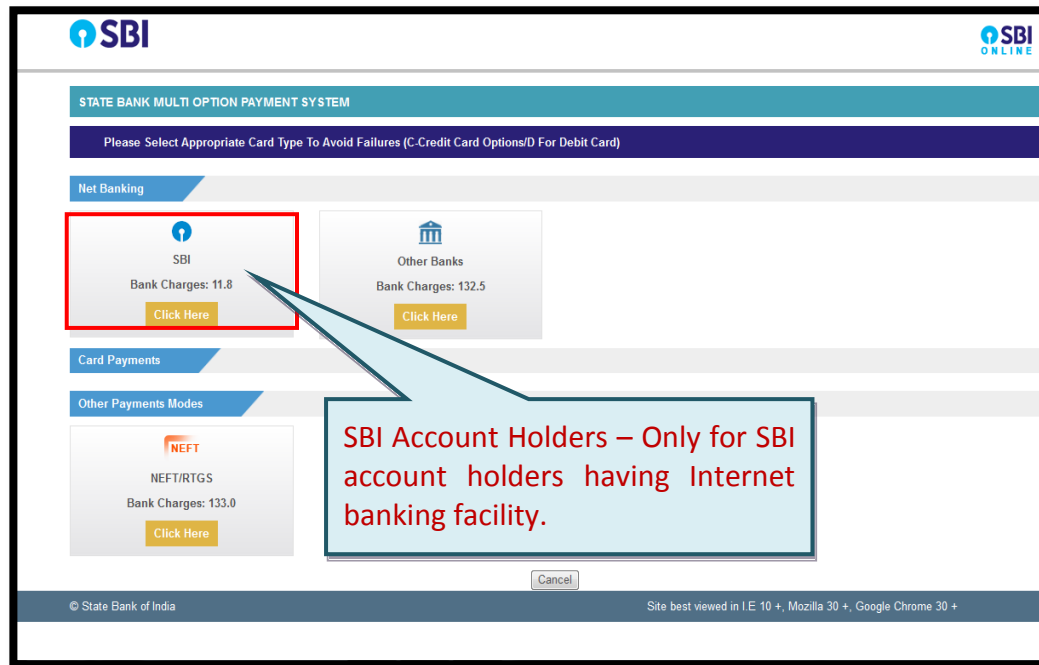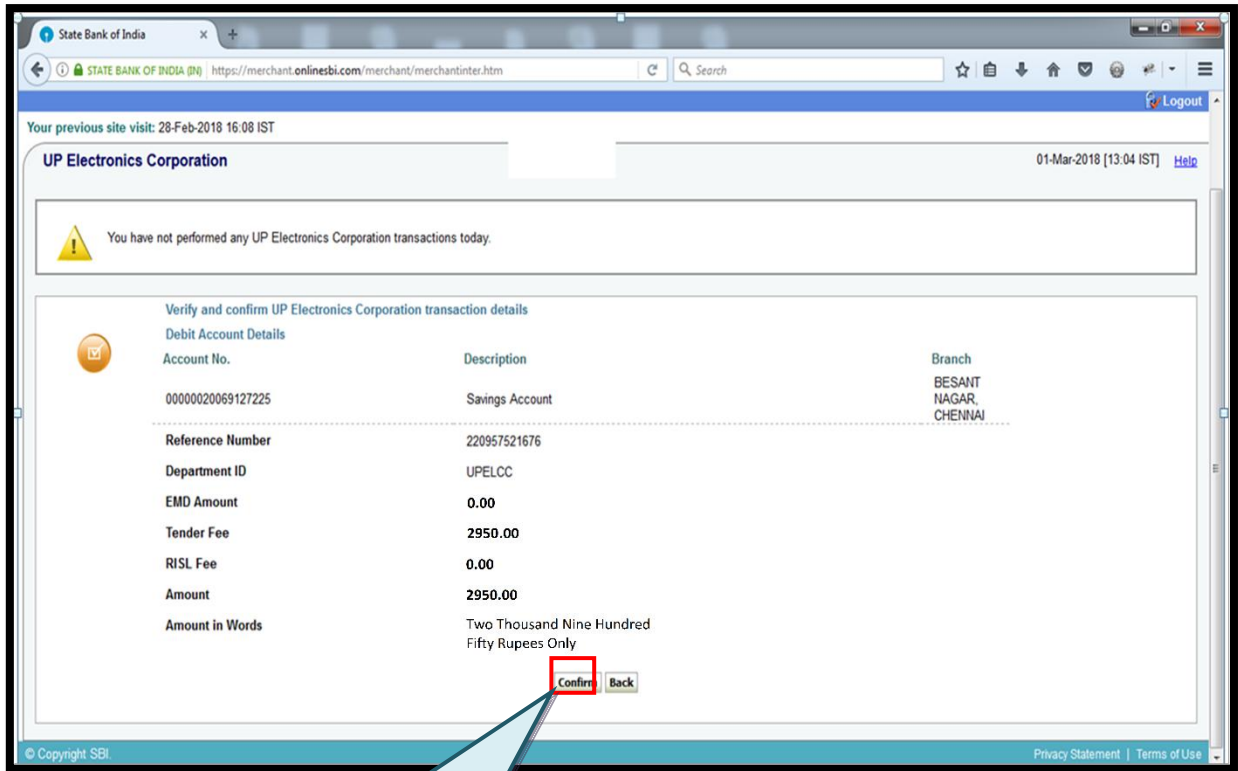
Click on Confirm and make the Payment.

BID MANAGEMENT

◯ **Bank Response On Payment Details**

✓ Your Online transaction has been completed successfully.

Organization Chain : NIC||NIC Contracts
Tender Reference Number : PW3/23401/18
Tender ID : 2018_LSGD_204397_1
Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING

Bank Response On Payment Details
eProcurement Ref. Number : 220957531332
PRN Number : 220957531332
Bank / UTR Number : IGADAZGGO6
Bank Name : SBI Bank
Status : Success
Status Description : Completed successfully.
Tender Fee in ₹ : 2950.00
EMD Fee in ₹ : 0.00
Total Fee in ₹ : 2950.00

On Successful payment bidder will be redirected to the eProcurement portal and System will display the payment made status as 'Success'

Next

Click on Next button to proceed further.

Freeze the bid by following due process which concludes bid submission process.

In case, payment is debited from bidder's account but payment status "Failure" is shown in the portal, the bidders are advised to immediately contact the Bank helpdesk and drop a mail with complete payment detail, tender id, portal URL, to support.etender@sbi.co.in, support-eproc@nic.in or call on 022-27560266 , 022-27560267 for resolution well before bid submission end date & time. As long as payment status is shown as Failure, bidder cannot submit their bid. For further information, please read the section 'Payment Pending/Failed Cases' of this document.

4.2 Other banks

Other bank account holders having Internet banking facility with their account may use the following process.
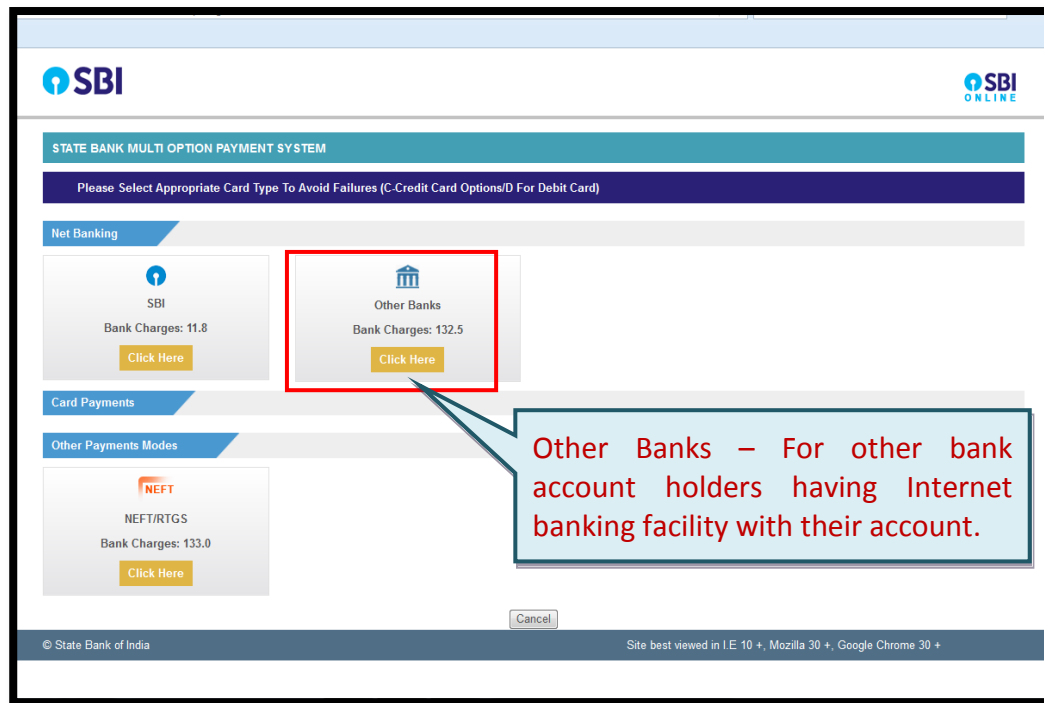
Other Banks – For other bank account holders having Internet banking facility with their account.

Frequently used banks as well as all banks under SBI MOPS are available here. Select your bank.

List of all available banks under SBI MOPS

For e.g. ICICI bank selected

Click on Make Payment

Enter Net banking User Id and Password

Click on Pay and make the Payment.

BID MANAGEMENT

◉ **Bank Response On Payment Details**

✓ **Your Online transaction has been completed successfully.**

Organization Chain : NIC||NIC Contracts
Tender Reference Number : PW3/23401/18
Tender ID : 2018_LSGD_204397_1
Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING

Bank Response On Payment Details

eProcurement Ref. Number : **220957531332**
PRN Number : **220957531332**
Bank / UTR Number : **IGADAZGGO6**
Bank Name : **SBI Bank**
Status : **Success**
Status Description : **Completed successfully.**
Tender Fee in ₹ : 2950.00
EMD Fee in ₹ : 0.00
Total Fee in ₹ : 2950.00

On Successful payment bidder will be redirected to the eProcurement portal and System will display the payment made status as 'Success'

Next

Click on Next button to proceed further.

Freeze the bid by following due process which concludes bid submission process.

In case, payment is debited from bidder's account but payment status "Failure" is shown in the portal, the bidders are advised to immediately contact the Bank helpdesk and drop a mail with complete payment detail, tender id, portal URL, to support.etender@sbi.co.in, support-eproc@nic.in or call on 022-27560266 , 022-27560267 for resolution well before bid submission end date & time. As long as payment status is shown as Failure, bidder cannot submit their bid. For further information, please read the section 'Payment Pending/Failed Cases' of this document.

5. Payment through NEFT/RTGS Challan mode

Bidder who wants to pay through NEFT/ RTGS challan mode may follow the steps below:
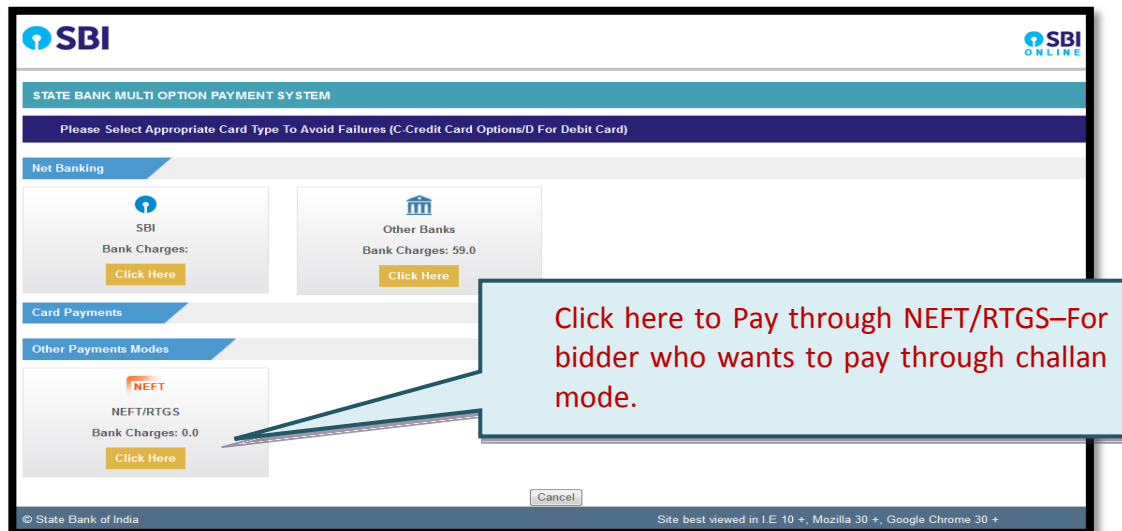
Please click the check Box and click on the Confirm Button.
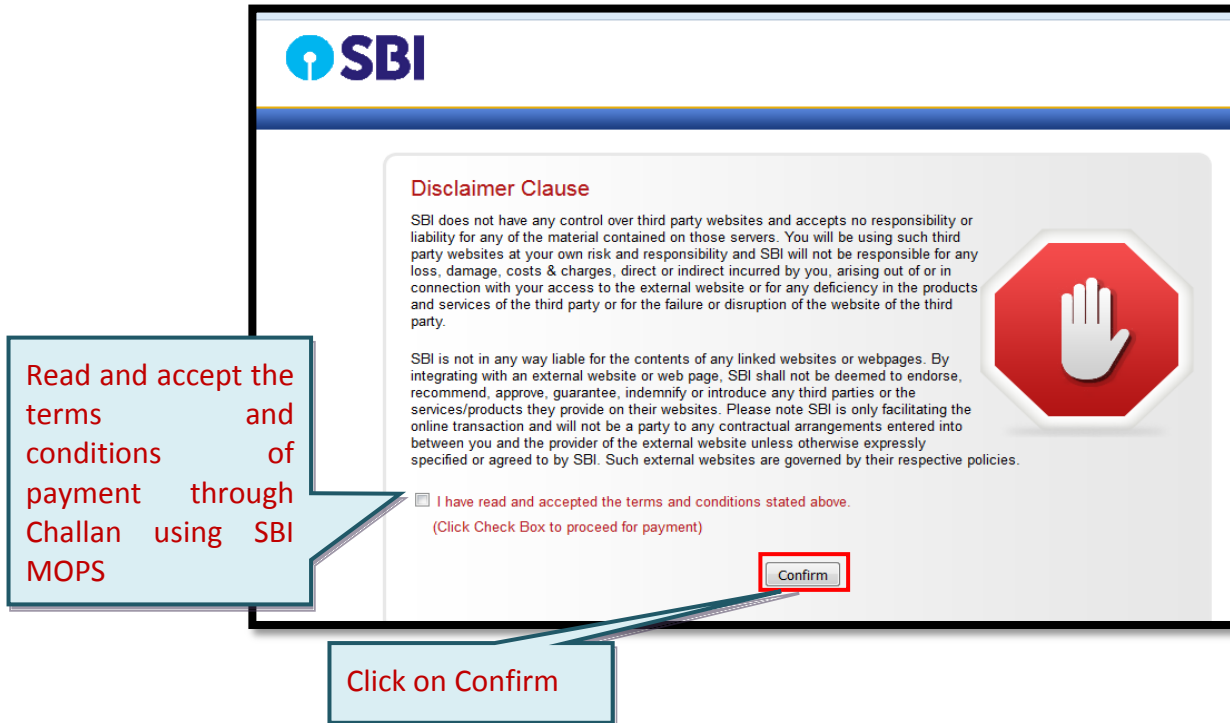
BID MANAGEMENT

SBI

Your site visit: 18-Sep-2018 [11:46 IST]

TamilNadu e-procurement payment

Payment details

Reference Number	117725193159
Department ID	TNAAA
EMD Amount	0
Tender Fee	2950
RISL Fee	0
Amount	2950
Amount in words	**Two Thousand Nine Hundred Fifty Rupees Only**

Confirm   Reset

Click here to abort this transaction and return to the TamilNadu e-procurement payment site

Please check amount to be paid.

To generate the challan, click on Confirm button.

Challan generated

e-procurement payment NEFT/RTGS Form	
Beneficiary Details	
Beneficiary Account Number (to be entered as it appears)	PSEGACPJ8923167
Amount	Rs. 2950
Amount In Words	Two Thousand Nine Hundred Fifty Only
Beneficiary Bank	State Bank of India
Beneficiary IFSC Code	SBIN0017676
Name & Address	e-procurement payment
Beneficiary Reference Number	117725193159

Note for Bidders'

a. The remittance should be within the prescribed time and as per the terms and conditions specified in tender.

b. Please ensure the correctness of details inputted while remittance through RTGS/NEFT. SBI and Govt would not be responsible for the transactions rejected due to incorrect details inputted.

c. For RTGS/NEFT transactions , Date and time at which payment is received in SBI would be relevant for the purpose of determining the issue as to whether payment was received in time or not. Therefore , bidders should make transactions well in advance so as to ensure that the payment reaches SBI before date and time for submission of tender.

d. Bids for which payment is received after closing date/time for submission of tender/bid would be rejected and would not be considered for further processing . The payment would be returned back to the bank account from which the transaction was made.

e. Bidders should verify/check the payment status on e-procurement portal. The transaction for which payment is received before bid/tender closing date and time would be displayed as SUCCESSFULL in the portal.Otherwise bidders may contact their bank from which the transaction was made.

f. Bidder should ensure that tender document fees and EMD are remitted as one single transaction and not separate.

g. Bidder should ensure that account no. entered during RTGS/NEFT remittance at any bank counter or Internet banking site is the same as it appears in e-Procurement remittance form. Bidder should not truncate this account number.

h. No additional information like bidders name, company name, etc. should be entered in the account no. column along with account no. for RTGS/NEFT remittance.

i. Cash or Transfer across the counter in SBI and Associates Banks not allowed and the payment may be treated as invalid and the respective bid is liable to be rejected.

j. Please obtain UTR no. from your remitting bank for your record/future reference.

k. Please note that this is only a remittance information form and not an acknowledgement of remittance.

In case the above points are not followed, the payment may be treated as invalid and the respective bid is liable to be rejected

Disclaimer

SBI does not have any control over third party websites and accepts no responsibility or liability for any of the material contained on those servers. You will be using such third party websites at your own risk and responsibility and SBI will not be responsible for any loss, damage, costs & charges, direct or indirect incurred by you, arising out of or in connection with your access to the external website or for any deficiency in the products and services of the third party or for the failure or disruption of the website of the third party.

SBI is not in any way liable for the contents of any linked websites or webpages. By integrating with an external website or web page, SBI shall not be deemed to endorse, recommend, approve, guarantee, indemnify or introduce any third parties or the services/products they provide on their websites. Please note SBI is only facilitating the online transaction and will not be a party to any contractual arrangements entered into between you and the provider of the external website unless otherwise expressly specified or agreed to by SBI. Such external websites are governed by their respective policies.

Click here to print the Remittance Form

Click here to Download in pdf

After downloading the challan, bidders are advised to visit the bank well in advance before due date / time and make the payment as mentioned in the challan. It is advised to make payment at least 2 days in advance before the tender closing date / time to avoid last minute hassles.

e-procurement payment RTGS/NEFT Remittance Information Form
Beneficiary Details

Beneficiary Details	
Beneficiary Account Number (to be entered as it appears)	PSEGACPJ8923167
Amount	Rs. 2950
Amount In Words	Two Thousand Nine Hundred Fifty Only
Beneficiary Bank	State Bank of India
Beneficiary IFSC Code	SBIN0017676
Name and Address	e-procurement payment
Beneficiary Reference No	117725193159

Instructions for remitting Bank:

a. This form is valid for remittance through non-SBI branches.
b. Beneficiary account no. is alpha-numeric and case sensitive. It should be entered as it appears above.
c. Amount to be remitted should not be higher or lesser and should be the same as shown above.

Note for Bidders'

a. Bidder should ensure that account no. entered during RTGS/NEFT remittance at any bank counter or Internet banking site is the same as it appears in this remittance form. Bidder should not truncate or add any other detail to the above account number.
b. No additional information like bidder name, company name, etc. should be entered in the account no. column along with account no. for RTGS/NEFT remittance.
c. Account to Account transfers or Cash payments are not allowed and are invalid mode of payments. Hence, this remittance form is to be used only for RTGS or NEFT payment
d. Bidder should ensure that tender document fees and EMD are remitted as one single transaction and not separate. The remittance should be within the prescribed time and as per the terms and conditions specified in tender.
e. Please ensure the correctness of details inputted while remittance through RTGS/NEFT. Please also ensure that your banker keys in the Account Number (which is case sensitive) as displayed in this form. SBI and Merchant shall not be responsible for the transactions rejected due to incorrect details inputted.
f. For RTGS _____ d be relevant for the purpos _____ Therefore , bidders should ma _____ before date and time for submission of tender.
g. Bids for which Payment is received after closing date/time for submission of tender/bid would be rejected

Bank Response On Payment Details

> Your Online transaction has been completed successfully.

Organization Chain : NIC||NIC Contracts
Tender Reference Number : PW3/23401/18
Tender ID : 2018_LSGD_204397_1
Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING

Bank Response On Payment Details

eProcurement Ref. Number : 220957531332
PRN Number : 220957531332
Bank / UTR Number : IGADAZGGO6
Bank Name : SBI Bank
Status : Success
Status Description : Completed successfully.
Tender Fee in ₹ : 2950.00
EMD Fee in ₹ : 0.00
Total Fee in ₹ : 2950.00

[Next]

On Successful payment bidder will be redirected to the eProcurement portal and System will display the payment made status as 'Success'

Click on Next button to proceed further.

Freeze the bid by following due process which concludes bid submission process.

1. If <u>bidder has made the payment less or more</u> than the amount mentioned in the challan, it will be considered as **invalid** payment and the status will be shown as **'Failure'.** The amount paid will be refunded by the bank automatically as per the SBI MOPS Payment gateway service policy.

2. **In case, payment is debited from bidder's account but payment status "Failure" is shown in the potal, the bidders are advised to immediately contact the Bank helpdesk and drop a mail with complete payment detail, tender id, portal URL, to support.etender@sbi.co.in, support-eproc@nic.in or call on 022-27560266 , 022-27560267 for resolution well before bid submission end date & time. As long as payment status is shown as Failure, bidder cannot submit their bid. For further information, please read the section 'Payment Pending/Failed Cases' of this document.**

6. Payment Pending/Failed Cases

In few cases the payment / transaction may get failed at the bidder's bank end or SBI MOPS payment gateway end or eProcurement portal end.

Few failed cases are shown as below:

6.1   Payment Failure in internet banking

While making payment through internet banking using SBI account option or Other bank option, payment may sometime fail and the status is mentioned as"**Failure**"as shown in the below screenshot.

i.   *On transaction failure, bidder can reinitiate the payment using the same option once again.*

ii. *For failed transaction, the amount (if debited/deducted) from bidder's account will be refunded to the same account from where the transaction was made as per SBI MOPS Payment Gateway service policy.*

6.2   Payment failure in NEFT/ RTGS Challan

If payment status is shown as "**Failure**" on eProcurement portal even after payment made through Challan, bidders are advised to wait for some time as it will take time to update status by payment gateway in the eProcurement portal.

To check the current payment status:

Click on Pay Online again

> **Bank Response On Payment Details**
>
> ⊗ **Response from Bank: Pending for payment**
>
> Organisation Chain : Tamil Nadu Police Housing Corporation||Supdt. Engineer(South Circle) - TNPHC||Madurai Division - TNPHC||Madurai Sub Division - TNPHC
>
> Tender Title : Construction of Permanent building for District Fire Office, Fire and Rescue Services Station and 5 Units Garage at Thoothukudi in Thoothukudi District
>
> Tender ID : 2021_TNPHC_199355_1
>
> Tender Ref No. : SE/SC.No.43/2020-2021-1
>
> **Bank Response On Payment Details**
>
> eProcurement Ref. Number : **237953431745**
> PRN Number : **237953431745**
> Bank / UTR Number : **CPAATCLDY3**
> Bank Name : **SBI Bank**
> Status : **Failure**
> Status Description : **Pending for payment**
> Tender Fee in ₹ : 2950.00
> EMD Fee in ₹ : 0.00
> Total Fee in ₹ : 2950.00
>
> Next

Current Payment Status is shown in the portal

If the current payment status is being displayed as "Failure" repeatedly even after waiting for sufficient day/time, bidder may "cancel" the transaction carried out through Challan as shown in the next section and proceed with new payment. Amount deducted from the bidder account for the previous challan transaction will be refunded to the same account as per SBI MOPS payment gateway policy.

6.2.1   Cancellation of NEFT/RTGS Challan

To Cancel NEFT/ RTGS challan, bidder may follow the process mentioned below. Bidders are advised to take the screenshots while cancellation of Challan for further communication.

BID MANAGEMENT

⊙ **OnLine Payment Gateway**

Payment Verification

Organisation Chain : Tamil Nadu Police Housing Corporation||Supdt. Engineer(South Circle) - TNPHC||Madurai Division - TNPHC||Madurai Sub Division - TNPHC

Tender Title : Construction of Permanent building for District Fire Office, Fire and Rescue Services Station and 5 Units Garage at Thoothukudi in Thoothukudi District

Tender ID : 2021_TNPHC_199355_1

Tender Ref No. : SE/SC.No.43/2020-2021-1

Pay Model : SBI Bank

✓ **Terms And Conditions.**

- You are being redirected to the SBI Bank site.
- You have to complete the transaction with in the session time which is approximately 15 minutes.
- Money once transferred towards tender fee shall not be refunded at any point of time.
  This is applicable even in case you have not completed the tender process.
- Once payment is successfully completed, you will be automatically redirected back to e-Procurement site.
- It is the responsibility of the Individual to ensure that the payment is successfully completed
  and eProcurement system is not responsible for any malfunctions in the Bank payment gateway.
- please take print screen for bank acknowledgement page.

Back **Submit**

Click on "Submit" button to initiate challan cancellation process

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◆ SBI   **◆ SBI ONLINE**

Your site visit : 26-Mar-2021 [03:47 PM IST]

Your previous transaction with Bank Reference number **CPAATCLDY3** and Merchant Reference Number **237953431745** is Pending for payment.

If your account is debited, please wait till next working day for status update.

If your account is not debited, you can cancel the previous transaction by clicking on "Cancel" button.

To download NEFT RTGS Challan for the above transaction, kindly use the following link - **https://merchant.onlinesbi.com/mopsprelogin/mopsRtgsNeftChallanDownload.htm** with the above reference numbers

Cancel

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Privacy Statement | Disclosure | Terms of Use
Site best viewed at 1024 x 768 resolution in I.E 10 +, Mozilla 35 +, Google Chrome 35 +

Click on "Cancel" button to confirm the challan cancellation

Read warning message and click "Yes" to confirm the challan cancellation
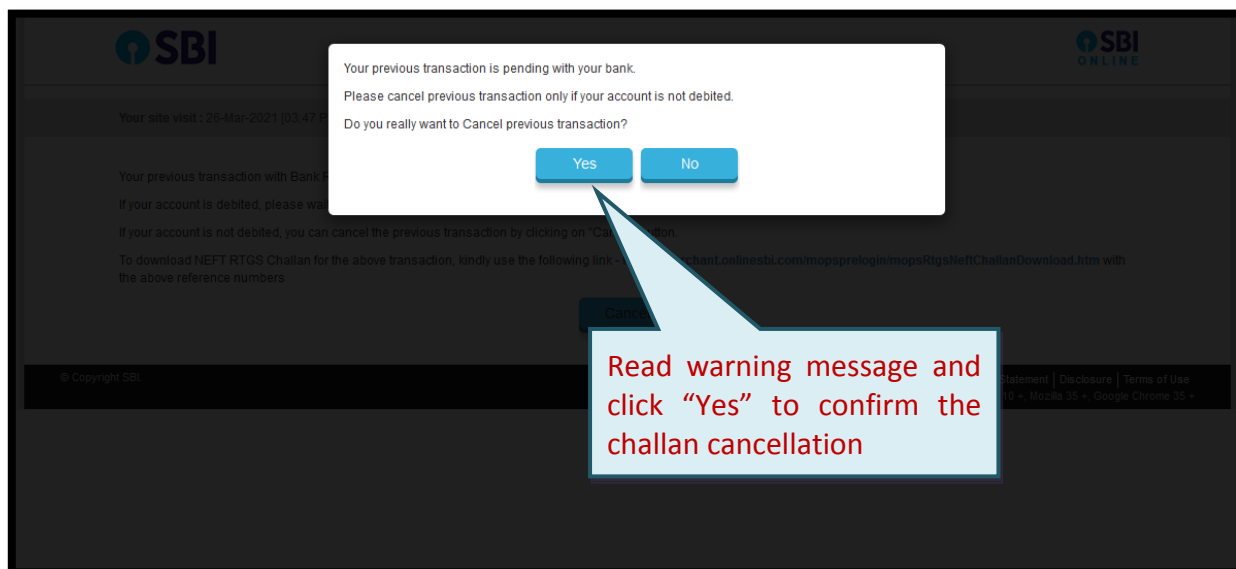
On receipt of confirmation from bidder w.r.t. cancellation of challan, SBI MOPS will take its own time and will cancel the challan with intimation to eProcurement portal. Further refund process will be carried out as per SBI MOPS policy.

6.2.2   Re initiation of online payment through NEFT/RTGS Challan

On cancellation of NEFT/ RTGS challan, the bidder can reinitiate the payment process as per the process mentioned above.

7. Online Payment Refund/Settlement Status

To check the online payment refund / settlement status, bidder can login into his dashboard and follow the process below.

- **Total Amount**: Total amount paid by the bidder against all the tenders.

- **Settled**: Total Amount that is settled to the department account. After Technical Bid Opening, the "Tender Fee" will be transferred / settled to the Department Settlement Account. However, after concluding the tender by completing "Award of Contract" process, EMD of the successful bidders gets refunded to bidders account or Settled to the department's account, depending on the pre-defined policy of the department.

- **Refund**: Total amount refunded to the bidder account successfully. If the bidder gets rejected at any stage of the tender during bid opening(Technical /Financial) or evaluation (Technical /Financial) by the Tender Inviting Authority of the organization, then EMD amount of the concerned bidder will automatically

initiated for refund. However, accepted bidder's EMD will be remains in pooling account.

- **To be processed**: Total amount paid for the tenders, those are to be concluded.

8. FAQs

1. **The payment is already done, but system is still showing "Pay Online" button.**

   Please click on *Pay Online >> SBI MOPS >> Submit >> Payment Verification*. *Once the payment status is updated on the portal, pay online button will disappear.*

2. **Payment status showing "Pending".**

   Bidder is kindly requested to check the payment status on periodic basis till it shows success. The portal shows the current payment status as it is received from the bank. To check the current payment status, bidder may login into the account and click

   Pay Online >> SBI MOPS >> Submit >> Payment Verification

3. **To which account the payment will be refunded**?

   The refund will be processed in the same account from which it was done. It cannot be changed later.

4. **How many days it will take to refunded, in case amount is deducted from the bank account but the payment / transaction is showing failed?**

   Refund will take place as per SBI MOPS refund policy; normally it takes 4 days after the transaction date.

5. **Can I check the payment details of all the tenders I have participated?**

   *Yes. It can be checked after login, under "**Tender Payment Status**" option available in the bidder dashboard.*

6. **I have made multiple payments for the same tender.**

   The portal only receives the first successful payment details only. Any other payment made is treated as failed and will be auto refunded by the bank.

7. **Payment refund is taking longer than usual.**

    Please ensure bidder is checking the account from which the payment was made. If the amount is not received, please drop a mail to 'merchant@sbi.co.in' with payment reference number.

    ****End of the Document*****